

WILDERNESS PRODUCT

NEWS & UPDATES

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RWANDA August 2023

NEWSFLASH

- Wilderness listed among the <u>Top 10 Safari Outfitters</u> in *Travel + Leisure*'s World's Best Awards 2023 as voted by the magazine's readers!
- Drones: Please note that it is illegal to fly any aerial UAVs/drones or operate terrestrial UAVs/beetle-cams in all of our Wilderness concessions in all areas of operation, unless a permit is obtained from the relevant Government authority.
- We are thrilled to celebrate a decade of Wilderness24 a pioneering risk and incident-management system that has set the standard across Africa's safari industry. A one-of-a-kind in our industry, Wilderness24 offers a sophisticated, robust and tailored approach to proactive safety, as well as incident response across all of our regions.

Speak to your Travel Designer for more information.

GENERAL REMINDER

Wi-Fi in our Camps

We firmly believe disconnecting to reconnect is one of the greatest benefits for guests spending time in our remote, beautiful areas. However, Wi-Fi is available in our guest suites for use at their leisure. It is important to note though, that as our internet connection relies on satellites rather than fibre, speed and reliability might not be quite what they are used to. It is best suited to messaging, low data emails, and WhatsApp voice calls (i.e. it is not suitable for downloading movies and high data items). There is no Wi-Fi in the main communal areas out of respect for those guests who prefer to remain disconnected. If you have guests travelling over the next few months who have important work and need a good connection, please do let your Travel Designer know to inform our Operations team.

DESTINATION MANAGEMENT COMPANY (DMC) - GENERAL NEWS

Airports

- Rwanda is set to complete work on a new airport situated approximately 40 km south of Kigali by 2026.
 - o Work on the airport kicked off in 2017 but construction was halted during the COVID-19 pandemic.
 - o Once the new airport opens, the existing Kigali International Airport will remain operational for special arrivals, some chartered flights, and a pilot training school.
 - Qatar Airways has 60% ownership in the new airport, after signing an investment agreement with the Rwandan government in 2019.

Airlines

- RwandAir will launch daily flights between Kigali International Airport and London Heathrow on 29 October 2023.
 - The carrier launched four direct flights a week to Heathrow in November last year. Before that it operated flights to the UK capital via an indirect service through Brussels.
 - o The daily service will operate as follows:
 - o Flight WB107 departs JNB at 16h00 and arrives KGL at 21h30.
 - o Flight WB 710 departs KGL at 23h35 and arrives LHR at 06h20 the following day.
 - o Flight WB 711 departs LHR at 20h30 and arrives KGL at 07h00 the following day.
 - o Flight WB 106 departs KGL at 09h40 and arrives JNB at 15h00.



- The Cape Town flight connects with just 1 hour and 10 minutes to spare in either direction. However, as Kigali International Airport is small and efficient, the connecting time should be sufficient.
 - o Flight WB 111 departs CPT at 16h10 and arrives KGL at 22h25.
 - o Flight WB 710 departs KGL at 23h35 and arrives LHR at 06h20 the following day.
 - o Flight WB 711 departs LHR at 20h30 and arrives KGL at 07h00 the following day.
 - o Flight WB 110 departs KGL at 08h10 and arrives CPT at 14h55.