

WILDERNESS PRODUCT

NEWS & UPDATES

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NAMIBIA

September 2023

NEWSFLASH

- Wilderness Usawa Serengeti wins in *Architectural Digest 2023* Best New Hotels Awards!
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REGIONAL UPDATE

NAMIBIA

The Eurowings flight (4Y142) that normally lands at 08h05 has informed us, that until further notice, they will be landing at 09h00 in Windhoek.

We normally cut off the arrival times from 08h45 to connect to the 10h30 to Geluk. However, with the Eurowings flight now landing at 09h00, it will cause some inconvenience for guests and agents who would otherwise have to wait for the next (15h10) departure. In the interest of convenience, Reservations is making the departure window period more flexible now, to between 10h30 and 11h00, to accommodate this flight's slightly later arrival time.

Wilderness Air Namibia

- In Namibia, **only soft duffel/tog bags will be accepted** — no frames or rigid structures may be transported, as these cannot physically fit into the aircraft. Wheels on a bag are only permissible if they are not part of a solid frame or rigid structure, i.e. bags cannot have a retractable handle in a structure base. The whole bag needs to be flexible so that it can be stored in the cargo hold compartments, which have restricted space. This applies to camera bags as well. Should bag dimensions not conform, guests will be provided with soft bags to repack at our Wilderness Lounge at Hosea Kutako International Airport, Windhoek. Alternatively, luggage may be stored at our airport lounge or our offices in town.
 - The maximum dimensions of all bags which can be accommodated with Wilderness Air are as follows: 30 cm (11.8 inches) wide x 35 cm (13.8 inches) high and 70 cm (27.5 inches) long.
 - The maximum permissible luggage allowance when travelling on a seat rate basis, including carry-on hand luggage and camera equipment, is restricted to 20 kg (44 lb) per person.
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DESTINATION MANAGEMENT COMPANY (DMC) – GENERAL NEWS

fastjet moved its check-in services from Terminal A to Terminal B at OR Tambo International Airport on 15 August 2023.

- The primary reasons for this change are to provide our passengers with improved convenience, streamlined check-in procedures, and closer access to essential facilities within the airport.
- Terminal B is closer to fastjet's ticket desk, making the airport process more efficient for passengers and staff, helping reduce travel time and enhancing the overall flow for customers.
- Terminal B has more amenities and facilities to elevate passengers' travel experience further. With more dining options and relaxation zones, customers will have a more comfortable and enjoyable pre-flight experience.