

WILDERNESS PRODUCT  
**NEWS & UPDATES**

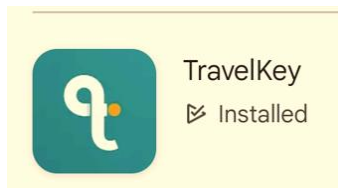
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February 2024

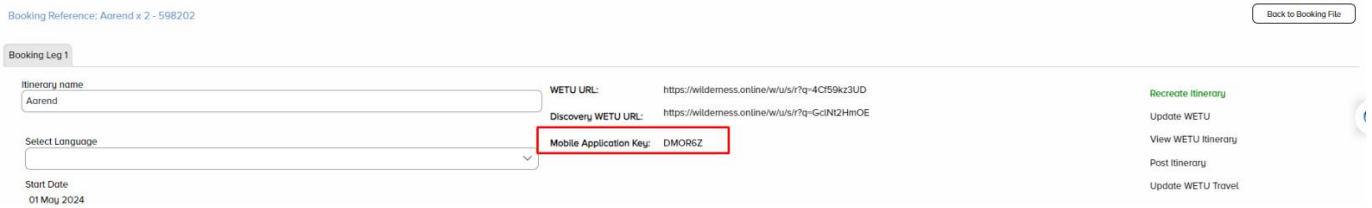
**NEWSFLASH**

**TravelKey App for WETU Itineraries**

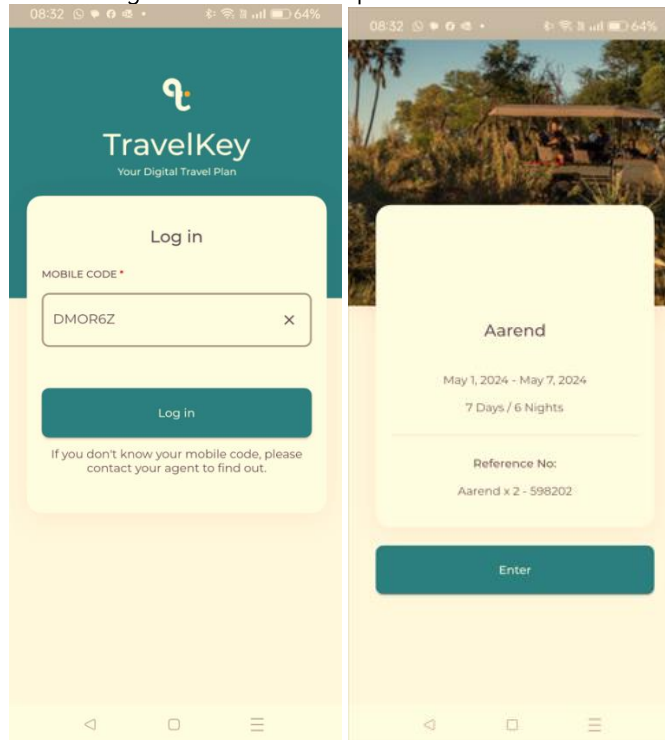
In this update we feature WETU TravelKey, an app easily downloadable from the Play Store for Android users and the App Store for iPhone users. This app lets guests access their full WETU itinerary right on their mobile devices.



The key code to be used on the app can be found on the WETU page, as indicated below.



This is what the app looks like when you enter the code provided.





## FEATURED PRODUCT

- **Gorilla Trek on Us**

Book 6 nights in Rwanda, combining both Wilderness Magashi and Sabyinyo, and Wilderness will pay for the gorilla permit. Offer available between January and May 2024.

- **Best of Botswana packages**

A choice of three, 8-night Botswana itineraries that combine unique experiences – a land-focused Delta camp, a camp in the heart of the Delta and Wilderness King's Pool in the exclusive Linyanti Wildlife Reserve. Valid from 11 January to 30 April 2024.

- Option 1 – Chitabe or Qorokwe x 3 nights, Jao x 3 nights and King's Pool x 2 nights
- Option 2 – Chitabe or Qorokwe x 3 nights, Vumbura Plains x 3 nights and King's Pool x 2 nights
- Option 3 – Chitabe or Qorokwe x 3 nights, Kwetsani x 3 nights and King's Pool x 2 nights

These packages contain enhanced long-stay discounts, with the total discount ranging from 20% to 24%, depending on the choice of camps, and month of travel. With online trip availability, they also offer ease of booking.

- **Free Flying Zimbabwe**

Elevate your guests' experience with complimentary connecting flights between Hwange, Mana Pools, and Victoria Falls. This package is available when you book our signature 6- or 8-night itineraries between 1 April and 19 November 2024.

Packages include a 6-night combination of any of our camps in Mana Pools and Hwange with a free flight between camps, or an extended 8-night safari building on the above, with two additional nights at Wilderness Toka Leya near Victoria Falls – that's three flights completely free.

- **Kids Stay Free**

Book any of our camps (excluding Wilderness Mombo or Bisate) in low or shoulder season and one child stays free with each full-paying adult.

- **Wilderness Honeymoon Special**

Book your guests' honeymoon at any of our Wilderness camps and one spouse receives a 50% discount on their accommodation.

- **No Single Supplement**

We are waiving the single supplement for solo travellers (aside from bookings travelling in high and festive seasons).

- **Extended: Tanzania Opening Offer at Wilderness Usawa Serengeti**

Wilderness Usawa Serengeti opening special extended – receive a 10% discount on the accommodation rate.

Chat to your Travel Designer or download our PDF [here](#) for more info.

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## GENERAL REMINDERS

### Hoanib Skeleton Coast Camp & Serra Cafema Camp – No Self-Drive Options

You are reminded that there are no self-drive options to Wilderness Hoanib Skeleton Coast Camp and Wilderness Serra Cafema.

- Please refer to the Wilderness Portfolio for camp access information for all camps.
- The Wilderness Policies & Procedures document also has self-drive notes which should be referred to whenever you have a self-driving guest.



## REGIONAL UPDATES

### BOTSWANA

#### Kalahari Plains Camp

Wilderness Botswana's lease to manage and operate Kalahari Plains Camp has come to an end, and all relevant processes to hand over to the custodians, being the Department of Wildlife under the Ministry of Environment, Natural Resources Conservation and Tourism and the Ministry of Land Management, Water and Sanitation Services have been followed with oversight of Botswana Tourism Organisation.

Wilderness has been privileged to operate in this exceptional area for 15 years, and to share this extraordinary wilderness destination with numerous guests, ensuring this gem in the Kalahari has been a haven for flora and fauna conservation. Wilderness Botswana will continue focusing on innovating its current product offering in the Okavango Delta and Linyanti Wildlife Reserve, as well as pursuing other expansion plans such as the upcoming opening of Wilderness Mokete in the Mababe Wilderness Area in April 2024.

#### Mokoro Activities – Jao Reserve Camps

Please note, the water on the concession has dried up noticeably due to low rainfall this season. Mokoro activities have been discontinued at Wilderness Jao, Jacana, Kwetsani and Pelo as from Monday, 26 February 2024. An update will be shared once this activity resumes again.

### NAMIBIA

#### Wilderness Kulala Desert Lodge

On the evening of 23 February 2024, we received the unfortunate news that Wilderness Kulala Desert Lodge's main area had burnt down. All guests were safely evacuated. Given the damage to the main area, the camp will be closed while we assess the extent of the damage and repair work required. Our Reservations teams will take care of immediate and future bookings accordingly.

#### In-tent Treatments

The Wilderness Hoanib Skeleton Coast Spa is now open and operational as of February 2024.

The Spa works on the same principle as Wilderness Serra Cafema's, and the mobile bed is set up on the decks of the room, or in the room itself, depending on guest preference. We offer a number of treatments in an ideal location for immersion into the natural world.

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## WILDERNESS TOURING

### CAPE TOWN

#### Ubuntu Football Academy – Cape Town

We have a new Wilderness Touring Cape Town activity – the Ubuntu Football Academy.

- This is an NGO which focuses on the development of young men from historically disadvantaged communities, through football.
  - The activity is a great addition to a Peninsula Tour, available daily during the week (except for Wednesdays) between 10am and 12pm.
  - Read more about the tour [here](#).
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## DESTINATION MANAGEMENT COMPANY (DMC) – GENERAL NEWS

### Seychelles Electronic Travel Authorisation System

After the recent emergence of third-party websites that claim they are processing electronic travel authorisations for entry to the Seychelles, local officials have clarified that only applications made through the official government portal, Seychelles Electronic Border System, will be accepted. Please urge guests to be cautious and use the official website for travel authorisation.



## AIRLINES

### **FlySafair launches direct route between Kruger and Cape Town**

FlySafair has announced a new direct route between Cape Town International Airport (CTIA) and Kruger Mpumalanga International Airport (KMIA), starting on 02 April 2024.

- Two flights a week are planned, leaving Cape Town at 09h00 on Tuesdays and Saturdays and arriving in KMIA at 11h30.
- The aircraft will then depart KMIA at 12h05 and arrive in Cape Town at 14h50. The flight will be operated by FlySafair's Boeing 737-800.

### **Airlink resumes Kruger Mpumalanga International Airport to Vilanculos flight**

Airlink, Southern Africa's premier airline, will again provide its peak season "bush & beach" service linking Mbombela's (formerly Nelspruit) Kruger Mpumalanga International Airport with Vilanculos, Mozambique's famous coastal resort destination, and Johannesburg.

- The direct service, which provides tourists with the ability to combine a safari and a beach holiday, will operate on Mondays, Wednesdays, Fridays and Sundays from 01 July 2024, and will run until 05 January 2025.
- Flights on the route will be operated by Embraer Regional Jets. Airlink's great value fares include a 20kg free economy class checked-in luggage allowance plus a 15kg sporting equipment allowance.
- In addition, Airlink has launched its innovative "Skybucks" frequent flyer rewards programme.

### **Lusaka-Kafue National Park Proflight Flight**

Instead of navigating complex self-drive directions to Zambia's Kafue National Park, visitors can now fly there from Lusaka with Proflight Zambia.

- The peak season flight will operate from 01 June to 31 October, departing Lusaka at 10h30 every Monday, Wednesday and Friday, arriving at Chunga Airfield in northern Kafue.
- The schedule will allow guests to enjoy an afternoon game drive on arrival and a morning activity when leaving, making it perfect for safari lovers who want to maximise their time in Kafue.
- Proflight also offers connections to and from Mfuwe International Airport for travellers seeking to combine trips to Kafue with South Luangwa National Park.

### **Proflight Zambia and Air Tanzania**

Proflight Zambia and Air Tanzania have signed an interline ticketing agreement as part of a strategic plan to provide passengers with improved connectivity and a seamless travel experience in the region.

- The agreement, which came into effect on 18 December 2023, enables travellers to book itineraries across Proflight Zambia and Air Tanzania on a single ticket.
- Air Tanzania's passengers will have access to a broader network through Proflight Zambia's domestic and regional routes, including to Lusaka, Johannesburg, Durban, and Cape Town.
- Proflight Zambia plans to introduce discounted fares for flight itineraries later in the year. The discounted fares will be available on the carrier's official website and GDS.

### **Fastjet Focus on Victoria Falls**

- Regional airline Fastjet is concentrating on its Victoria Falls hub, from where it offers flights to and from Harare, Johannesburg and Kruger Mpumalanga International Airport.
- The airline will focus on maintaining frequency, building relationships with key tour operators, and improving the customer experience, with a brand-new lounge and enhanced sales office facilities at Victoria Falls International Airport.
- The airline will be increasing flights daily, to and from Kruger during the peak season months of July, August, and September, providing more flexibility for passengers.