



## WILDERNESS PRODUCT

# NEWS & UPDATES

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## MARCH 2024

## NEWSFLASH

Wilderness DumaTau has won the *Best Honeymoon Resort* at the United Kingdom Weddings & Honeymoons Awards.

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## SPECIALS – FEATURED PRODUCT

- **Gorilla Trek on Us**

Book 6 nights in Rwanda, combining both Wilderness Magashi and Sabyinyo, and Wilderness will pay for the gorilla permit. Offer available between January and May 2024.

- **Best of Botswana packages**

A choice of three, 8-night Botswana itineraries that combine unique experiences – a land-focused Delta camp, a camp in the heart of the Delta and Wilderness King's Pool in the exclusive Linyanti Wildlife Reserve.

Valid from 11 January to 30 April 2024.

- Option 1 – Chitabe or Qorokwe x 3 nights, Jao x 3 nights and King's Pool x 2 nights
- Option 2 – Chitabe or Qorokwe x 3 nights, Vumbura Plains x 3 nights and King's Pool x 2 nights
- Option 3 – Chitabe or Qorokwe x 3 nights, Kwetsani x 3 nights and King's Pool x 2 nights

These packages contain enhanced long-stay discounts, with the total discount ranging from 20% to 24%, depending on the choice of camps, and month of travel. With online trip availability, they also offer ease of booking.

- **Free Flying Zimbabwe**

Elevate your guests' experience with complimentary connecting flights between Hwange, Mana Pools, and Victoria Falls. This package is available when you book our signature 6- or 8-night itineraries between 1 April and 19 November 2024.

Packages include a 6-night combination of any of our camps in Mana Pools and Hwange with a free flight between camps, or an extended 8-night safari building on the above, with two additional nights at Wilderness Toka Leya near Victoria Falls – that's three flights completely free.

- **Kids Stay Free**

Book any of our camps (excluding Wilderness Mombo or Bisate) in low or shoulder season and one child stays free with each full-paying adult.

- **Wilderness Honeymoon Special**

Book your guests' honeymoon at any of our Wilderness camps and one spouse receives a 50% discount on their accommodation.

- **No Single Supplement**

We are waiving the single supplement for solo travellers (aside from bookings travelling in high and festive seasons).

- **Extended: Tanzania Opening Offer at Wilderness Usawa Serengeti**



Wilderness Usawa Serengeti opening special extended – receive a 10% discount on the accommodation rate.

Chat to your Travel Designer or download our PDF here for more info.

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## GENERAL REMINDERS

### Wilderness Window training on new Info Centre is now live

Our Training Dept has set up a 10-minute video for AGENTS, which has been loaded to the HELP Tab.

[Wilderness Window Training - New Info Centre](#)

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## REGIONAL UPDATES

### BOTSWANA

#### Water Levels

- Vumbura Plains – water activities on offer
- King's Pool – barge activity not on offer
- DumaTau – barge and boating still available
- Qorokwe – as a mixed land and water camp, mokoro excursions are now on offer
- Savuti boating offered as an activity from the Zibadianja Star Bed & Hide
- Jao Concession – mokoro excursions already offered at Pelo due to the waters having started to flow into the area in the last few days; while other Jao Concession camps have not yet started to offer mokoro, we will advise when possible – Kwetsani areas are filling up and so mokoro is likely to be on offer soon; Jao and Jacana are likely to start soon too, as both camps share the station with Pelo during times when their areas are dry

#### Mombo and Little Mombo Private Vehicle and Child Policy

In certain instances when a family of four is travelling, there is no need to charge for a private vehicle. Furthermore, should there be a party of five or six guests, they can also be accommodated in one vehicle.

### KENYA

#### Governors' Camp Collection

##### Fly for Free

Uncover two of Kenya's most iconic safari destinations with Governors' **Fly for Free** offer! Book a 6-night safari combining Governors' Il Moran Camp in the Masai Mara with Governors' Mugie in Laikipia, and enjoy **free regional flights** with Governors' Aviation.

##### Terms and conditions for this offer:

- Valid for new bookings only.
- This offer is based on a minimum of 2 adults booking for a minimum of 6 nights.
- Spend 3 nights at Il Moran (Masai Mara) first, followed by 3 nights at Governors' Mugie (Laikipia) with Governors' Aviation scheduled flights (not private charters) from Wilson – Mara – Mugie – Wilson.
- This offer is not combinable with any other Governors' Camp Collection offer.
- Not combinable with Resident rates, SADC rates or discounted accommodation rates.
- Standard payment and cancellation terms apply.
- Valid for travel from now until 01 February 2025.
- Accommodation rates, applicable park fees, ranch fees and community fees will be charged as normal.

### NAMIBIA

Boating at Serra Cafema has been put on hold until further notice due to high water levels and the strong flow of the Kunene River.

### TANZANIA

#### Ballooning Age-Restriction Reminder



- In Tanzania, Serengeti Balloon Safaris have a minimum age of 07 years on the date of the flight, due to their Safety Management System and risk analysis.
- As the Child Policy is from 06 years at Wilderness Usawa Serengeti, if the child is 06 years, a 1.4-metre height restriction applies.
- Should this not be the case, mitigation is possible with an enhanced safety belt and fitted seat cushioning.
- Another important point is whether the child speaks English as this is required for safety instructions. If within these parameters, the child is able to fly.
- Note that Serengeti Balloon Safaris will make the final decision.
- Alternatively, guests with children under the age of 06 years are welcome to follow the hot air balloon with the ground crew to the launch site, where they can watch the launch and then follow the balloon/s with the team to be at the landing site once the rest of the family arrives in the balloon. Said younger children can then join in with the celebration of the flight and the Full English Breakfast.
- A dedicated carer, on a complimentary basis, is on hand to take care of the children.

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## WILDERNESS TOURING

### ZAMBEZI

#### Zambezi Horseback Riding — Height Restriction

- Children from 07 years are eligible for horseback riding, depending on their riding experience (for Ride Zambezi Horseback Trails and/or Batoka Sky Horseback Trails ex Wilderness Toka Leya).
- Note that there is no height restriction for younger children as ponies are used for the riding.

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## DESTINATION MANAGEMENT COMPANY (DMC) – GENERAL NEWS

### AIRLINES

#### British Airways

BA has signed and implemented an interline agreement with South African regional carrier CemAir that opens up connections to more destinations in South Africa, through the airline's gateways of Johannesburg and Cape Town.

- **CemAir** – Johannesburg and MalaMala Game Reserve
  - South African domestic and regional airline, CemAir, will launch direct flights between Johannesburg and MalaMala Game Reserve, starting 01 June 2024. The route will operate on Mondays, Wednesdays, Fridays and Saturdays. The flights depart OR Tambo at 11h15 and arrive at MalaMala at 12h30. They depart MalaMala at 13h00 and arrive at OR Tambo at 14h15.

#### Proflight

- The Zambian airline has expanded its Cape Town – Lusaka route, adding additional capacity, just seven months after the introduction of the route.
- The 3.5-hour flight is the only direct air connection between the two cities, first introduced as a twice-weekly flight in July 2023.
- The three-times weekly offering was launched at an event at Cape Town's Taj Hotel recently.
- It now flies on Thursdays, Saturdays and Sundays.

#### Airlink

- Starting from March 2024, Airlink has added an additional return flight between Johannesburg and Beira in Mozambique on Fridays, as well as a weekly Friday flight from Johannesburg to Upington. It is also increasing its capacity between South Africa and Dar es Salaam, Tanzania, with an additional flight on Tuesdays and Thursdays.
- Due to popular demand, Airlink has reinstated the MQP to VNX flights for the peak season 2024, starting on 01 July 2024 and will continue until 05 January 2025.
- Flights are on Mondays, Wednesdays, Fridays and Sundays.



- The flight will route via Johannesburg on the short MQP-JHB (ORT) leg and then you head from JHB (ORT) to VNX on either a daily 11h35 JHB -VNX departure, or on the later second flight on Mondays, Wednesdays, Fridays and Sundays on a 14h15 departure.

#### **Ethiopian Airlines**

- The airline will commence a triangular route connecting Addis Ababa, Ndola, and Maun from 10 June 2024.
- The flight will operate on Mondays, Wednesdays, and Saturdays.
- Flight ET 0833 will depart Addis Ababa at 08h30, arriving in Maun at 12h40.
- The return flight departs from Maun at 13h30, arriving in Ndola at 15h30. It then departs from Ndola at 16h20, arriving in Addis Ababa at 21h25.

#### **Kenya Airways (KQ),**

- The airline has signed a codeshare agreement with Air Europa, the third-largest Spanish carrier, to extend its reach in Europe and the US.
- The new agreement will allow Air Europa passengers to fly to Nairobi from Amsterdam, as well as allow KQ guests to fly to Madrid, Palma de Mallorca, New York, and Miami.

#### **Air Tanzania**

- Will commence direct flights from Dar es Salaam to Dubai on 31 March 2024.
- Flights will depart from Dar es Salaam at 20h00 on Mondays, Wednesdays, Fridays and Sundays, arriving in Dubai the following day at 02h30.
- Return flights will depart from Dubai at 04h00 on Mondays, Tuesdays, Thursdays and Saturdays, arriving in Dar es Salaam at 08h30.

#### **South African Airways (SAA)**

- Gqeberha (Port Elizabeth) will be a permanent destination from Johannesburg, starting 31 March 2024. SAA will be providing two return flights daily between OR Tambo International Airport and Chief Dawid Stuurman International Airport in Gqeberha as follows:
    - SA0405 - JNB 11h25; PLZ 13h00
    - SA0419 - JNB 16h00; PLZ 17h35
    - SA0410 - PLZ 13h30; JNB 15h05
    - SA0422 - PLZ 18h05; JNB 19h40
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