



WILDERNESS PRODUCT

News and Updates

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GENERAL UPDATES

Wilderness Sabyinyo – gorilla trekking on last day

Please be advised that if guests do a gorilla trek on the last day of their itinerary at Wilderness Sabyinyo, there is no guarantee they will be able to freshen up or have lunch, as there is no day-use room available.

- If a gorilla trek activity is booked on the last day, please ensure you advise the agent/guests that it is best to book a day-use room at Kigali Serena Lodge.
 - It is also important that guests know that should their trek be on check-out day, there won't be any lunch reserved for them. However, if guests return at any time in the morning until latest 11h30, they have enough time to freshen up, have lunch and depart latest at 13h30.
 - If the guests' trek turns out to be long, the lodge will not be able to accommodate them upon their return to freshen up, have lunch, and depart, because the new arrivals will already be at the lodge.
 - Golden monkey trekking is not affected, and you can still book this on their day of checking out, as the finishing time for this activity is predictable.
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