

December 2013

This year really seemed to fly by – it is hard to believe 2014 is less than 3 weeks away! That said, December 2013 will be forever etched in the minds of South Africans and those around the world, as a month of both great sorrow at the passing of Nelson Mandela and a celebration of what he achieved as an individual as well as the leader of the Rainbow Nation. Gone but not forgotten – may you rest in peace Madiba!

NEWSFLASH

Increase in Zimbabwe 2014 Rates

Further to the notification in the November product update, our 2014 Zimbabwe Nett Rate Sheets have been amended to include the conservation fee tariffs for 2014 – US\$ 10.00 per person, per night for Hwange and US\$ 15.00 per person, per night for Mana Pools. The updated versions are now available online.

Possible Change in Rate due to revised VAT legislation in Zambia

No decisions have been made as yet with regards to the impact the above may have on our Zambian rates for 2014. As soon we have more information, we will advise.

SPECIALS UPDATE

Six Countries – Additional Camp & Increase in Zimbabwe Camp Rates

- Seba Camp has been added to the Six Countries deal with immediate effect at same rate as the other Classic camps. Offering a super Delta experience, this camp is great for families too!
- The Zimbabwe camp rates have been updated to take the above-mentioned conservation fee increase into account – the new rates are US\$ 210.00 per person, per night for the Hwange camps and US\$ 215.00 per person, per night for Ruckomechi. As this is applicable to all existing and new bookings, the additional charges will need to be collected prior to travel. Your Journey Specialist will be in touch with updated quotes and/or invoices for the difference in rate. A revised Six Countries flyer has been added to the Information Centre.

Zimbabwe Summer Special

We are pleased to advise that we have been able to reduce the price for this great package from US\$ 2829.00 NETT per person sharing, to **US\$ 2667.00 NETT per person sharing**. An updated flyer is available on the Information Centre and as a reminder, key aspects are:

- The itinerary departs from and returns to Victoria Falls, although an extension to Harare is possible.
- It includes 3 nights at Davison's Camp or Little Makalolo in Hwange National Park and 3 nights at Changa Safari Camp on Lake Kariba.
- Valid from now until 19 December 2013 and then from 11 January 2014 to 31 March 2014 (festive season from 20 December 2013 to 10 January 2014 is excluded).

IMPORTANT

Travel Insurance Reminder

Comprehensive and adequate travel, cancellation and health/medical insurance is a condition of travel with Wilderness Safaris. The Client's insurance should include cover in respect of, but not be limited to, the following eventualities:

- Emergency evacuation expenses, all medical and hospitalisation expenses including emergency assistance, accidental death and disability, personal injury and repatriation expenses.

In addition, it is recommended that all Clients have the necessary insurance to cover:

- Cancellation or curtailment of the Tour for any reason whatsoever, damage / theft / loss of personal baggage, goods and money and any personal effects of whatsoever nature and value.

The Client should ensure cancellation and curtailment cover is sufficient, in the event that the Client has to cover additional costs incurred as a result of changes to arrangements beyond the control of the Company, such as the cost of a private charter should the Client miss his/her connecting flights for any reason whatsoever.

In the event that the Client falls ill or should be injured or suffer any mishap, medical emergency or medical condition during the Tour, the Client shall be responsible for all hospital, doctor, medical, evacuation and repatriation costs of whatsoever nature. Moreover, the Company shall not be liable for any refund of the Tour fee for any reason whatsoever. The Company has a comprehensive medical evacuation policy however, any costs incurred by the Company in ensuring that a Client receives medical assistance and/or evacuation will be claimed back from the Client and/or his/her insurance company.

Clients will be responsible for any and all costs occasioned by any emergency services that they may require whilst travelling regardless of whether their insurance is adequate or covers all the costs. Clients are warned that they may find themselves in a position of being unable to access such services should they not be carrying the relevant insurance cover.

In the event that the Tour includes a visit to the Republic of the Congo and/or North Island in the Seychelles, the Client should ensure that his/her:

- Medical and emergency evacuation cover is not less than US\$ 100,000.00 (one hundred thousand US dollars). The reason for this minimum level of cover is the lack of access to adequate medical facilities in those regions; and limitations with regards to transport to and from the properties.

All insurance arrangements and fees are the sole responsibility of the Client and each Client shall arrange his/her own insurance with a reputable insurer, with protection for the full duration of the Tour.

BOTSWANA PRODUCT UPDATE

Vumbura Plains Re-configuration

Vumbura Plains consists of two "sub-camps" – North and South – and each camp currently has 7 rooms, including 2 family rooms at North. However, from 1 January 2014, this configuration will change - principally so that a private vehicle can be made available at both camps. Vumbura South as the smaller camp will be the more intimate one, while Vumbura North will be the larger camp. The new configuration will be as follows:

- Vumbura Plains North – 8 rooms (6 twins and 2 family rooms), plus 1 Private Vehicle
- Vumbura Plains South – 6 rooms (6 twins), plus 1 Private Vehicle

ZAMBIA PRODUCT UPDATE

Princess Mary Suite at the River Club

Note that with immediate effect, the name of the new suite at The River Club has been revised from the Princess Royal Suite to the **Princess Mary Suite**. All collateral will be amended accordingly.

GENERAL

2014 Table Mountain Closure

Table Mountain will be closed for annual maintenance from 28 July to 10 August 2014.

Guest Information

In addition to passenger weight information, a requirement for all light aircraft transfers, it is key that prior to travel we are advised of all dietary, medical and other guest requirements such as specific interests (birding, diving, photography), use of sleep apnoea machines or special requests (celebrations, assistance needed from a mobility perspective, etc.). This allows our operations teams on the ground to meet, and where possible, exceed expectations.

RATES UPDATE

2013 Rates Sheet Updates

Zambia

2013.26	Transfer between River Club and Livingstone Airport, which are run by River Club have been added.	26/11/2013	Page 7
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2014 Rates Sheet Updates

Recommended Selling Prices

2014.01	The adult rate for Segera House min 2 was incorrectly published and has been rectified,	11/10/2013	Page 4
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Zambia

2014.07	Transfer between River Club and Livingstone Airport, which are run by River Club have been added.	26/11/2013	Page 4
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Zimbabwe

2014.04	Zimbabwe park fees have increased for 2014 and therefore camp rates as well as the packages have increased.	02/12/2013	Pages 1 & 4
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With best wishes for the festive season and every success for the year ahead!

Warm regards,

Tina

Wilderness Product Services Manager

For further information on Wilderness product or rates, please contact either myself tinak@wilderness.co.za or your reservations cluster/Journey Specialist directly.

www.wilderness-safaris.com

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