



## KEY TRAVEL INFORMATION TO ASSIST WITH THE BOOKING AND QUOTING PROCESS

### Passenger Weight

- Air charter companies have stringent controls and legislation regarding the overall weight of an aircraft so passenger weights must be provided in advance for planning and costing purposes.

### Baggage Weight

- Luggage, including camera equipment and hand luggage, on the Wilderness Air seat-in plane flying circuits is restricted to 20 kg (44 lb) per person in a soft bag with no solid frame or rigid structure. Wheels on a bag are only permissible if they are not part of a solid frame or rigid structure. A collapsible wheeled luggage frame/trolley (separate to the bag) is allowed, as long as the basic dimensions are similar to that of the bag. Maximum dimensions are 25 cm (10 inches) wide x 30 cm (12 inches) high x 62 cm (24 inches) long.

### Full Name as per Passport

- Detailed passport information is required to make the necessary reservations, particularly on airlines ... names, ages, nationality – as name changes are not allowed. A scanned copy of the relevant passport pages is preferable.

### Yellow Fever Requirements

- Proof of inoculation will be required upon entry when visiting countries like Botswana, Kenya, Mozambique, Seychelles, Tanzania and South Africa.

### Dietary and Other Special Requirements

- Advise whether Diabetic, Kosher, lactose or gluten intolerant, vegetarian, no alcohol, etc.

### Visa Requirements

- All travellers should verify visa entry requirements with their travel agent or relevant Consulate prior to travel. The applications and costs thereof are the responsibility of the traveller.

### Travel Regulations

- Passports need to be valid for at least six months beyond the intended departure date.
- Most countries require a minimum of two consecutive, side by side blank pages. Should an itinerary include more than one country, excluding the country of departure and return, please ensure that there are sufficient numbers of blank **visa** pages (not endorsement pages) in passports. Should there be insufficient blank pages, entry into or exit from a country could be denied.
- All passengers under 18 years of age will need to present an unabridged birth certificate as well as a valid passport when entering, departing or transiting South Africa and Botswana. This requirement applies to minors of all nationalities – whether travelling unaccompanied, with both parents, with one parent, an adoptive parent/s or with a legal guardian/s or another adult/s (e.g. family member or friend, etc.).

### Ages of Children

- Our Child Policy is applicable to children aged 0 to 16 years inclusive, while 17 years and older is considered an adult. Our Classic and Premier camps have a minimum age restriction of 06 years. Private activities need to be booked and charged for between the ages of 06 and 12 years inclusive. Please contact your Journey Specialist for further details.

### Travel Insurance

- We highly recommend taking out comprehensive medical and travel insurance due to the nature of the destination and request that these details are provided in advance for record purposes to facilitate the process in the event of an incident.

### Arrival & Departure Details for Scheduled Commercial Air Flights – Airline, Route, Time

- Necessary to facilitate onward connections, book the necessary vehicle and light aircraft transfers, plus confirm check-in and check-out arrangements.

### Room Configuration & Type

- Advise accommodation preferences (subject to availability), ie. twin/double/single, family room/unit, private villa, standard versus luxury, suite, etc.



### Pre-existing Medical Condition as Relevant

- With regards to guests travelling on safari with either disability requirements (quadriplegic/paraplegic) or limited mobility challenges (walking stick, crutches, walker/walking frame, wheelchair bound or a prosthesis), recuperating from any recent surgery (knee/hip/heart) or impaired health condition/s (elderly or frail, incontinence, hearing impaired/visually impaired, asthma/Epilepsy/Diabetes/early stages of Alzheimer's or mild Dementia, require a sleep apnoea machine, etc.), or may be terminally ill or suffering a serious illness requiring chronic medication – please advise in advance so that the necessary ground arrangements can be made.

### After Hours Emergency Contact Details

- Mobile: + 27 82 576 9173
- Email: [WSAfterHours@wilderness.co.za](mailto:WSAfterHours@wilderness.co.za)

Please refer to the General Information Manual, Pre-Tour documents or contact your Journey Specialist for further details.