

PASSENGER WEIGHT

Air charter companies have stringent controls and legislation re: the overall weight of an aircraft so passenger weights must be provided in advance for planning and costing purposes.

BAGGAGE WEIGHT

Luggage on Wilderness Air charters is restricted to 20kg (44lb) per person in a soft bag with NO solid frame or structure. Maximum dimensions are 25cm (10 inches) wide x 30cm (12 inches) high x 62cm (24 inches) long.

FULL NAME AS PER PASSPORT

- Detailed passport information is required to make the necessary reservations, particularly on airlines... names, ages, nationality- as name changes are not allowed. A scanned copy of the relevant passport pages is preferable.

YELLOW FEVER REQUIREMENTS

Proof of vaccination is required when visiting countries like the Republic of the Congo, Kenya and Tanzania. When flying into Botswana, Mozambique and South Africa, travelling from a Yellow Fever destination (which includes Zambia), proof of inoculation will be required upon entry.

DIETARY AND OTHER SPECIAL REQUIREMENTS

Advise whether Diabetic, lactose or gluten intolerant, vegetarian, Kosher, no alcohol, etc.

AGES OF CHILDREN

Our Child Policy is applicable to children aged 0 to 16 years inclusive, while 17 years and older is considered an adult. Our Classic and Premier camps have a minimum age restriction of 6 years. Private activities need to be booked and charged for between the ages of 6 and 12 years inclusive.

VISA REQUIREMENTS

All travellers should verify visa entry requirements with their travel agent/consultant prior to travel. The applications and costs thereof are the responsibility of the traveller.

TRAVEL REGULATIONS

- Passports should be valid for a minimum of 6 months beyond the intended departure date.
- Most countries require a minimum of two side-by-side blank VISA (not endorsement) pages, so for more than one country, up to six blank visa pages may be needed to avoid entry being denied.
- As of 01 June 2015, all passengers under 18 years of age will need to present an unabridged birth certificate as well as a valid passport when entering, departing or transiting South Africa. This requirement applies to minors of all nationalities – whether travelling unaccompanied, with both parents, with one parent or with a guardian/s or another adult/s.

TRAVEL INSURANCE

We highly recommend taking out comprehensive medical and travel insurance due to the nature of the destination, and ask that details are provided to speed up the process in the event of an incident.

ARRIVAL & DEPARTURE FLIGHT DETAILS – AIRLINE, ROUTE, TIME

Necessary to facilitate onward connections, book the necessary road and air transfers plus confirm check-in and check-out arrangements.

ROOM CONFIGURATION & TYPE

Advise accommodation preferences (subject to availability): twin/double/single, family room, private villa, standard vs luxury, suite, etc.

PRE-EXISTING MEDICAL CONDITION AS RELEVANT

Difficulty with walking distances or stairs, wheelchair assistance required, sleep apnea machine etc.

AFTER HOURS EMERGENCY CONTACT DETAILS

- Mobile/cell: +27 82 576 9173
- Email: WSAfterHours@wilderness.co.za

Please refer to the General Information Manual, Pre-Tour documents or contact your Journey Specialist for further details.